



# Hello! I would like to



## 1. Useful words and phrases

driving licence	rent	booking reference
insurance	saloons	trucks
charge	pick up	car rental
		vans
		vehicle

## 2. Match the questions with the answers:

- Good morning! Capital car rental.
- Good morning! I would like to rent a car.
- OK. 1) \_\_\_\_\_?
- Oh, six days.
- 2) \_\_\_\_\_?
- I'm flying to London, to Heathrow airport.
- And 3) \_\_\_\_\_?
- We are arriving on August 15<sup>th</sup>.
- So, 4) \_\_\_\_\_?
- We return it on August 20<sup>th</sup>.
- OK. 5) \_\_\_\_\_?
- What types of cars do you have?
- We have saloons, trucks, vans.
- I'm coming with my family, so I want a big car. I think a van is a good car for me.
- What about a Renault Espace. It's a good multipurpose vehicle. It's got space for seven people.
- 6) \_\_\_\_\_?
- It costs 20\$ per day and 5 \$ insurance. So 25\$ in total.
- OK.
- 7) \_\_\_\_\_?
- Yes, it's John Brown.
- OK. Your insurance reference is 586903.
- Thank you. Good-bye.
- Good-bye.

A. Could you tell me your name, please?

B. Where do you want to pick up the vehicle?

C. How many days do you want to rent it for?

D. Can you tell me the price?

E. When will you return it?

F. When do you want to collect the vehicle?

G. What type of a car would you like?

## 3. Complete the conversation.

1)

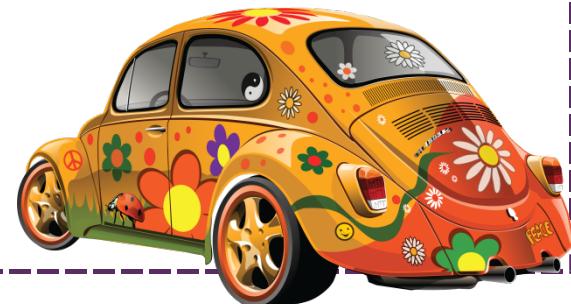
- \_\_\_\_\_?
- I need a small car. I am not going to drive very far.
- Our economy models are 20 Euros a day.

2)

- \_\_\_\_\_.
- Right. One moment, please. You can rent a SUV (sport utility vehicle) for 100 \$ a day.
- Wow! It's really expensive

3)

- \_\_\_\_\_?
- I am arriving on March, 9<sup>th</sup> and I'm leaving March, 18<sup>th</sup>.
- So, that's ten days.
- Right.



ANSWERS

2.      1-C  
          2-B  
          3-F  
          4-E  
          5-G  
          6-D  
          7-A

3. 1. What type of car would you like?  
   2. I would like to rent a big car.  
   3. How many days do you want to rent it for?